

Better Amenities, Brighter Communities

The Town Council has continuously carried out improvement works in the various estates to ensure that you enjoy a more revitalised and facilitated neighbourhood. Many of these improvement works were carried out with the consultations of the MPs and the feedback received from our residents.

We've heard your suggestions, and in this Quarter, we have completed an array of upgrading works to enhance your living environment. The next time you leave the house, do enjoy your picturesque neighbourhood and look out for the following new features!

- Repair & Redecoration (R&R) works at Blocks 401 to 414 Serangoon Ave 1/Central
- 2. Upgraded Playground near Block 331 Serangoon Ave 3
- 3. New Lift at Block 12 Haig Road
- 4. R&R works at Blocks 1 to 23 Haig Road
- 5. R&R works at Blocks 19 to 24, 38 & 39 Chai Chee Road/Avenue
- 6. Upgraded Playground at Block 59 Chai Chee Road
- 7. R&R works at Blocks 32, 34, 36, 42, 54 Cassia Crescent
- 8. Upgraded Playground near Block 47 Jalan Tiga
- 9. Upgraded Basketball Court behind Block 19 Balam Road
- 10. Upgraded Fitness Corner behind Block 20 Balam Road
- 11. R&R works at Blocks 60 to 67, 71 to 79 Marine Drive
- 12. Upgraded Fitness Corner at Block 13 Marine Terrace



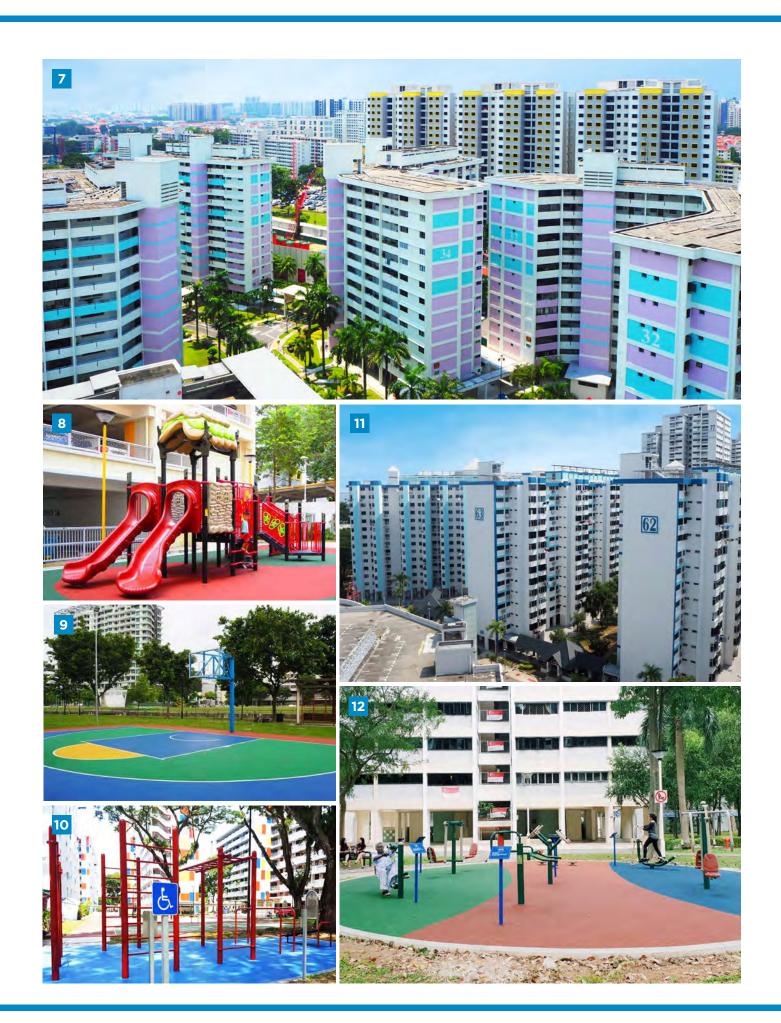


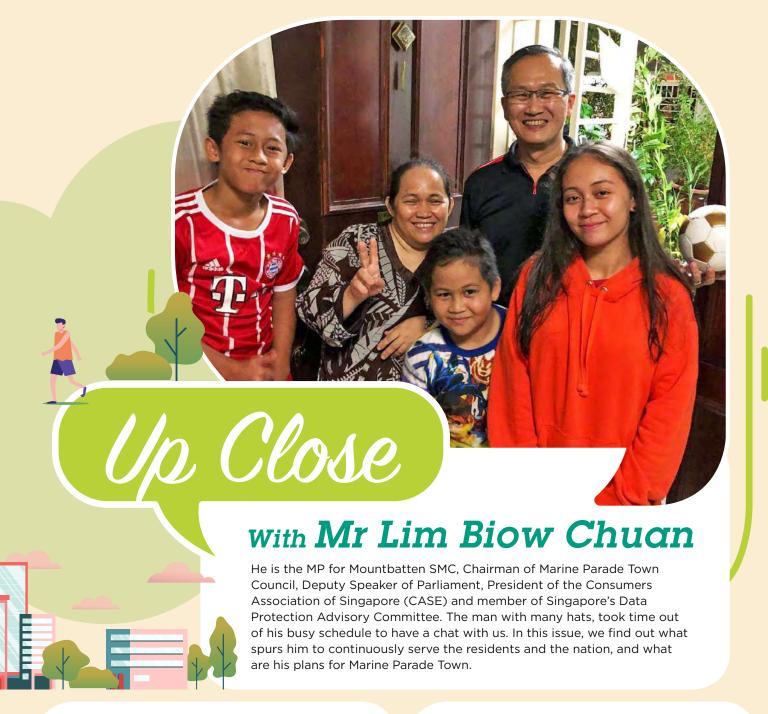












You were elected as MP since the 2006 General Elections – it has been 12 years! What motivates you to keep going, and continuously serving the community for so many years?

There are many ways in which an MP can positively impact the lives of others. Over the past 12 years, I had worked with my team of volunteers to speak to policy makers and to government agencies to persuade them to see things from the resident's perspective. We had also introduced several programmes to help build community bonds and to assist the lower income. Residents who have witnessed the work that we do, have stepped forward to acknowledge our work. That is a great source of encouragement.

I have also been blessed by a fantastic team of community leaders, volunteers and staff who have shown great professionalism and dedication to their work. Thus, I will be motivated as long as I can do my part to help build a better Singapore for the future. You have taken on many roles in the community as well as being the Deputy Speaker of Parliament, how do you make time for your family?

I think the first thing is to recognise that family is always important. I am not just a husband to my wife, but also a father to my children and a son to my mother (father passed away 9 years ago). As a discipline, I always plan to set aside time for them. If I don't ensure that the family is a top priority, there is always the risk that they may take 2nd or even 3rd place because of the demands of work on your time.

I believe that it is not enough to spend quality time with the family. It is also important to spend quantity time with them. Hence, I ensure that I have regular meals with the family, bring them out for holidays and to have general bonding time with them. The family must know that you will always be available for them whenever they need.



Could you share with us a meaningful conversation or experience you've had with your residents, that had left a deep impact in your career?

There has been many occasions when residents come up to me and thanked me for my services as an MP. Each time this happens, I will acknowledge the efforts and contributions of the many other volunteers who have sacrificed their time to work as a team to improve the lives of the residents. All these are reminders that each of us have a role to play in the community. If we can see things in a positive manner, there are so many ways in which we can improve the lives of our friends and neighbours.

Do you have a motto that you live by?

Life is what you make out of it; so make the best of your life. Be positive and strive to be a blessing to others.

What is your vision for the Mountbatten estate as the MP, and for Marine Parade Town as the Chairman of Marine Parade Town Council?

Next year marks the 60th year since Mountbatten was carved into a constituency. My objective is to continue to ensure that Mountbatten Constituency is well maintained and constantly refreshed in terms of amenities. I also have a hope that the people of Mountbatten would be people who are kind, helpful and gracious to their fellow residents. In this way, we will have a constituency that all of us would call home.

For the Marine Parade Town, we have taken great efforts to rejuvenate the estate. As many parts of Marine Parade Town are quite old, we need to ensure that the amenities and facilities are able to meet the needs of a greying population. The Town Council has also identified green initiatives to promote environmental sustainability, as covered in this issue. Some of these efforts also reflect the valuable input we have received from residents and stakeholders through our house visits and grassroots meetings, and for this I am truly thankful. What we do today certainly has impact for our future and every effort, however small, will go a long way.

The Mountbatten estate has seen many improvements over the years. Most of the works were implemented with feedback gathered on the ground and raised during MP walks and community meetings. Mr Lim Biow Chuan has also suggested and pushed for certain upgrading works specifically targeting the residents' convenience and concerns.



Repair & Redecoration (R&R) works at Dakota Crescent





Upgraded Fitness Corner at Block 10 Jalan Batu



Repair & Redecoration (R&R) works at Jalan Tiga

Aside from attending parliamentary / community meetings, and being a lawyer, Mr Lim Biow Chuan regularly attends community events and makes regular house visits to meet and understand more about the concerns from his residents in the Mountbatten estate.





Geylang Serai Mid-Autumn Festival 2018





The streets of Haig Road were illuminated with dazzling fairy lights as families and friends in Geylang Serai gathered jubilantly for the Mid-Autumn Festival on 15 September 2018. Hosted by Professor Fatimah Lateef, the festival celebrated autumn abundance with beautiful lantern sets, cultural performances, lion dance, as well as riddle and game booths.

Our Town Council also took the opportunity to join in the festivities! We brought our informative game wheel and had a great time engaging and educating residents on the guidelines on the use of common areas.

The celebrations ended with the streets glowing with colourful lanterns and wide smiles as Professor Fatimah Lateef led the annual lantern procession. It was a fun-filled evening indeed!





Caring for the Community as One

Following the success of last year's event, One Community Day 2018 is back again! This year's event was held on 29 July 2018, and this time, it focuses on food donations and distribution to the Kembangan-Chai Chee residents in need.

This large-scale community outreach programme aims to forge bonds and make a difference in the community, and for the 8th time running, this annual event saw yet another success from the support from all its volunteers, partners and agencies.

Besides the collection of food donations from friends, residents' and partners, agencies like Neighborhood Police Post and IMDA supported the event with booths, touching on topics such as, identifying scams as well as helpful guides on how to switch over to digital TV.

MP Mr Tan Chuan-Jin worked alongside many other passionate volunteers to sort the food items and went door-to-door distributing these items to the residents.











SAFE CYCLING CARNIVAL 2018

On 14 October 2018, residents had a *wheelie* good time at the Safe Cycling Carnival held at Blk 50A Marine Terrace. The event organised by Marine Parade Neighbourhood Police Centre (NPC), Bedok South NPC and Marine Parade CC, featured a series of activities to educate residents on the importance of safe cycling. This included a skit from Haig Girls' School and a Safe Riding Programme which allowed residents to test their knowledge and skills on safe riding on an interactive circuit.

Guest-of-Honour, Emeritus Senior Minister Goh Chok Tong, joined in on this eventful day and interacted with the residents.

During this event, the Community Policing Officers also shared with residents on their Coastal Watch Group and how residents could sign up to be part of the watch. Public outreach efforts from several agencies and community partners were also thriving, as booths were set up to educate residents on various community messages.

OUR TOWN @ MARINE PARADE 7





Keeping Clean & Going Green

Here in Marine Parade Town, we're BIG on keeping our estates clean and building a sustainable Town for the betterment of our residents. This year, with the help and support of the various Residents' Committees across the precincts, we brought the residents together to engage in clean and green activities for both the 'Keep Clean, Singapore' events initiated by the Public Hygiene Council held in June, and the 'Clean and Green Week' held in November 2018.

On top of the usual litter picking exercises, we placed an emphasis on green initiatives by introducing recycling of e-waste, and engaged in public education to help residents understand the importance of keeping their neighbourhood clean and seek to instil a sense of ownership in the cleanliness of the estate.

Not forgetting that the living environment of the estates are also made better by the daily efforts of our cleaners,







Energy—Saving Efforts in Our Town



Climate change is a constant challenge faced in this technologically-advanced world today. We are reminded that energy is a finite resource, and here in Marine Parade Town, we aim to conserve these resources and build a greener and more sustainable environment.

In our bid to reduce carbon emissions, 508 residential blocks consisting of 98,747 fittings and lamp posts were replaced or retrofitted with Light-emitting diode (LED) fittings/bulbs installation as at FY 2017/2018, and these are only the first two batches of installations. These lightings not only consume lesser power for the same

amount of brightness as non-LED bulbs, the lightings also have a longer lifespan.

To reduce the reliance on fossil fuels and in turn, reduce the emissions of greenhouse gases, the Town Council has installed Solar Photovoltaic Systems at 117 blocks in the estates. These systems harvest renewable energy from sunlight and converts them into solar power. The solar energy generated is used to power the lifts, lightings in the common areas, and water pumps. It is estimated that the utilization of solar energy can conserve up to approximately 30 per cent of the total electricity consumption for one block.

In the upcoming years, the Town Council will be installing the third batch of LED fittings/bulbs in common areas, and there are also plans to install more solar PV panels in our Town.





The biennial Community in Bloom Awards recognise and reward gardening efforts of our local gardening groups.

The awards aim to motivate and encourage community gardeners to improve the standards of their gardens, and to continue to enjoy gardening as a fun and healthy activity. Through such efforts, the awards hope to promote a love for gardening to others in the community.

The award-winning gardens within Marine Parade Town are:



Braddell Heights Zone C RC - Garden I

Braddell Heights Zone F RC



Braddell Heights Zone C RC - Garden II (Blk 409)









Eunos Village RC Ansar RC Dakota RC



Geylang East Grove RC



MacPherson Zone B RC



MacPherson Zone F RC



MacPherson Zone E RC



This award recognises good citizen-centric delivery of municipal service and inter-agency efforts to achieve effective solutions.





Analogue TV broadcast willend on 31 December 2018

- if you enjoy watching Mediacorp's free-to-air channels like Channel 5 and 8 and have not switched to Digital TV, find out how you can do so now!

How do I know if I need to switch to Digital TV?

If your TV is subscribed to Singtel's or StarHub's Pay TV service, you are already watching Digital TV.

Otherwise, if you see a reduced picture on your TV screen, you are receiving analogue TV signals and will need to switch. Check what equipment you need to get at https://digitaltv.sg/#search.

You can buy DTV equipment at all major electronic retail outlets. Singaporeans who stay in HDB flats and do not have Pay TV can redeem free equipment with the DTV Starter Kit.

If you qualify but haven't received a letter from IMDA (Infocomm Media Development Authority), you can apply at https://starterkit. digitaltv.sg/#apply or obtain an application form from CCs or HDB branch offices. If you've received your letter, you can redeem your DTV Starter Kit at any participating retail store* with your letter or NRIC.

*Best Denki, Courts, Gain City (main showrooms) and Harvey Norman

Where can I get help to switch to Digital TV?

- The DTV website digitalty.sq
- The DTV helpline 1800-388-4357 (1800-DTV-HELP) or e-mail address ask@digitaltv.sg (for general enquiries) and info@imda.gov.sg (for DTV Starter Kit enquiries)
- Mobile service counters in community centres and around residential areas. A full list of mobile service counters can be found at https://digitaltv.sg/#events.

ECatching up with the MPs





In this issue, we will bring you up to speed with some of the updates that you may have missed out on from the Facebook pages of your MPs!



Mr Tan Chuan-Jin

www.facebook.com/TanChuanJinl/



Mr Tan Chuan-Jin shared some photos of the community engagements at the estates of Ubi, Chai Chee, Kembangan and the various Lorongs in Changi, all in the month of October.

🌃 House visit, flat visit, condo visit, outing with residents, festival celebrations, etc... These are the mainstay activities that I carry out as the MP for Kembangan-Chai Chee. It doesn't happen once every 5 years but goes on week in week out every month, every year. Many of these activities bring neighbours together. For the visit

engagements, they are slow and steady so that I actually have time to chat and catch up with residents and their ongoing issues and concerns. Staying in touch with the ground involves many different modes of connection and it's something we must continue to do. All in all, tiring but it's definitely meaningful and FUN! 33



Mr Goh Chok Tong

www.facebook.com/MParader/

Mr Goh Chok Tong shared the news about the newly opened St Luke's Eldercare Marine Parade Senior Care Centre at Blk 86 Marine Parade Central.

ff We opened the St Luke's ElderCare Marine Parade Senior Care Centre on 9 Nov. It is a much needed and much welcomed senior facility. With this, we now have a full range of social facilities for all ages in Marine Parade. ##





4r Lim Biow Chuan

https://www.facebook.com/lim.bc.9



Embracing the Festival of Lights was Mr Lim Biow Chuan, as he joined the residents in the Deepavali Light Up on 27 October 2018.

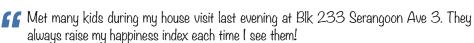
ff Bringing the Deepavali celebration to the heartlands. Good way for the residents of different races to appreciate the culture and significance of Deepavali. 55



Mr Seah Kian Peng

www.facebook.com/SeahKianPeng/

Mr Seah Kian Peng caught up with some of his residents during his house visits to Blk 233 Serangoon Ave 3 on 13 November 2018. He shared his encounters and posted some photos taken with them on his Facebook.



I have seen some of them from nursery to kindergarten to primary school! Kids really grow up very fast.

Some residents also shared their concern on a few municipal issues. Rest assured we will follow up with the relevant agencies.

School holidays' coming soon, in fact some have already started. Enjoy your holidays! "









Ms Tin Pei Ling

www.facebook.com/tinpeiling.official/

On 21 September 2018, Ms Tin Pei Ling posted a photo of the launch of the Lifelong Learning Fund. In the post, she encouraged seniors to further improve themselves in terms of knowledge and skills.

ff One key focus area that I have been pushing for is to make a positive change in how seniors are perceived by others and how seniors see themselves. So, as part of this effort, MacPherson launched the Lifelong Learning Fund last Sunday in the presence of Minister Desmond Lee and SMS Edwin Tong - thank you.



Wouldn't it be wonderful to always have something to look forward to, even in old age? Being old shouldn't mean becoming useless and certainly shouldn't mean that the end is near. I strongly believe in "老有所为". I believe learning new things stimulates the mind and adds excitement to life. There is a "learning curve" as with anything new, but it is also mentally enriching.

With this fund, I hope our seniors will be encouraged to take on courses and acquire new knowledge and skills, especially in the digital space. I hope as they become increasingly savvy, their social connections can be expanded and they can also be better connected to info sources and services available in the community.

There are many things that we have done and endeavour to do more of for our seniors and residents. This is part of our endeavour. Hope to have everyone's support. "



Professor Fatimah Lateef

www.facebook.com/fatimah.lateef.7

Professor Fatimah Lateef posted a video on the highlights of the Chit Chat session with the Geylang Serai residents on 7 November 2018.

ff We always have small group chit chat sessions with our new citizens, their families and community leaders... to get to know them better, inform them of activities in the Division and get them to know their neighbours too.....these dialogues are useful to understand the feedback and aspirations of everyone and I also get to know my residents better. 33



Screen grab of video retrieved from https://www.facebook.com/fatimah.lateef.7



Mr Edwin Tong

www.facebook.com/edwintongchunfai

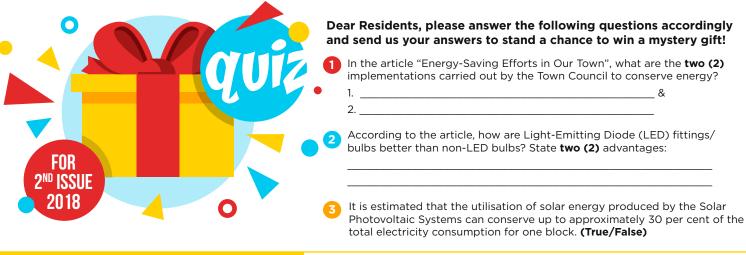


Mr Edwin Tong shared some of the photos taken during the dialogue session with the Opera Estate residents on 8 November 2018.

ff Held a mini-dialogue with residents from Opera Estate last evening. Went "local" and held it a favourite local hangout - Black & Ink.

Spent some time explaining CareShield Life, and addressing other healthcare related concerns. Clearly, issues such as ageing, financial coverage, healthcare and longer-term sustainable ageing in place are

all issues which weigh heavily on Singaporeans' minds. Govt is very acutely aware of them, and will work hard to address these concerns. At the same time, I was glad to hear some express the view that good health is much better than good healthcare benefits, and one should be more mindful of looking after and preserving good health. "



Regulations

- Complete the quiz and submit the official entry form by 22 February 2019 to: Marine Parade Town Council PR Department 50 Marine Terrace #01-265 Singapore 440050
- 10 winners will be selected via ballot and stand to win a mystery gift each.
- Each household is allowed to send in only ONE entry.
- Only residents within the Marine Parade Town are eligible to participate.
- Please bring your identity card for proof of residency when you claim your prize.
- The judges' decision is final and no correspondence will be entertained.

Official Entry Form		
Name:		
Resident Address:		
Contact No.:	Identification No.:	

Compliments

For efficiently tending to her case and resolving the issue, Ms Lam expresses her appreciation to Property Officer, Mr Khairulnizam for his efforts.

First of all, really thank you, and I appreciate your kind efforts to arrange 6 contractors to visit my unit personally to resolve the months of noisy sound from my neighbour's water pipes.

After 11 August, I have been monitoring the sound from the water pipes. The frequency and intensity of the noise reduce a lot since then.

Occasionally, there are some noise from the water pipe, but still bearable at this moment now.

Thank you once again for helping me to solve this "headache" issue for me. I wish you all the best in your career and family life!

Best Regards, Ms Lam

Ms Nabilah took the time to let us know of her appreciation of the efficiency of our Property Officer, Mr Dzulkarnain on her feedback.

I write to commend the excellent and prompt service by Marine Parade Town Council.

Thank you for taking the time and effort to look into my feedback and promptly act upon it. Mr Dzulkarnain took a swift and instantaneous action to solve the issue which we have been tolerating for the past four years.

Thank you once again for the excellent service.

Regards, Nabilah Mr Siew is grateful for the efforts and services of our Senior Property Officer, Mr Yeo Kok Wah and Senior Estate Executive (Geylang Branch, Housing Management Group), Mr Syed Ali Bin Syed Omar, for coordinating the repairs, and professionally handling the situation.

I would like to provide my feedback on 2 officers namely Mr Syed Ali Bin Syed Omar, Senior Estate Executive (Geylang Branch, Housing Management Group) and Mr Yeo Kok Wah, Senior Property Officer (Marine Parade Town Council).

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Since August 2018, my unit faced a major pipe issue which required a replacement of new pipes from the shop at level 1 and through all the units from level 2 to level 4.

I believed that this would require an amount of coordination work from all the owners of the units, and the contractor to do this piece of work.

I would like to commend Mr Syed Ali and Mr Yeo for their professionalism. They have been very helpful and patience in arranging all the works for the past 2 months that led to the successful replacement of new pipe at my place on 13 October 2018, Saturday.

I am impressed by the good work from the respective agencies.

Reuben Siew

Ms Kee wrote in to express her gratitude to the property team of Geylang Serai estate for the assistance rendered to her request.

I would like to thank you and your team for responding so quickly to my request of illumination outside my flat. It has been done! :)

Your workers were friendly, professional and very efficient. They were fast. The change the light makes is significant.

Now I even have a night light in the hall for my parents as the light spills in. Added bonus.

I really hope other flats who need these lights will get them too. Add Safety from illumination into the mix, you can't go wrong.

Much appreciated. Thanks again.

Regards.

Ms Kee

The Public Service Star (Bar) 2018



Dr Lim Lan Yuan, BBMPrincipal Master Mediator,
Community Mediation Centre, Ministry of Law

The Public Service Medal (Marine Parade GRC)



Mr Jeffrey See Siang Chai, PBM Vice-Chairman, Braddell Heights CC SCEC



Mr Varatharaja Nadarajan, PBM Chairman, Braddell Heights Zone B RC



Mr Ngoi Khor Peng, PBM Chairman, Kampong Ubi CCMC



Miss Justina Yong Wie Tie, PBM Treasurer, Geylang Serai CCC



Mdm Norami Aliza Haron, PBM Chairperson, Kembangan-Chai Chee MAEC

Congratulations to the National Day Award 2018



Dr Andrew Tjioe Ka Men, PBM Patron, Joo Chiat CCC



Mr David Siow Serh Wei, PBM Chairman, Marine Crescent Gardens RC



Mr Winky Ng Seow Hon, PBM Chairman, Joo Chiat C2E



Mr Edmund Tang Kim Yuen, PBMAuditor, Marine Parade CCMC

The Public Service Medal (Mountbatten SMC)



Mdm Asha d/o Hiranand, PBM Chairperson, Mountbatten CC IAEC

CENTERAL PROGRAMMENT AND ASSESSED TO THE ANGLE OF THE ASSESSED ASSESSED.



Mdm Ng Geok Hoon, PBM
Vice-Chairperson, Old Airport (Mountbatten) RC



MEET THE PEOPLE SESSIONS



MARINE PARADE GRC BRADDELL HEIGHTS

MR SEAH KIAN PENG

Place: Block 246

Serangoon Ave 3 #01-216 S(550246)

Date: Every Monday Time: From 7.30pm Tel: 6281 1050



MARINE PARADE GRC GEYLANG SERAI

PROF FATIMAH LATEEF

#01-2737 S(400011)
Date: Every 2nd & 4th Tuesday
Time: From 8.00pm
Tel: 6745 7469

Place: Block 15 Joo Seng Road #01-95 S(360015) Date: Every 1st & 3rd Tuesday of the month (except 5th Tuesday and public holiday) Time: From 8.00pm Tel: 6282 7433



MARINE PARADE GRC KEMBANGAN -CHAI CHEE

MR TAN CHUAN-JIN SPEAKER OF PARLIAMENT

Place: Block 35

Chai Chee Ave

#01-260 S(461035) Date: Every Monday

except 5th Monday

Time: From 7.30pm : 6441 2780



MACPHERSON SMC

MS TIN PEI LING

Place: Block 108

Aljunied Crescent #Ó1-36 S(380108)

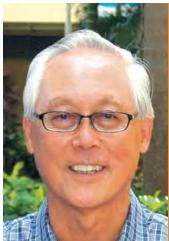
Date: 1st & 2nd Monday

except eve of public holiday Time : From 8.00pm Tel : 6842 6979

Place: Block 54

Pipit Road #01-52 S(370054) Date: 3rd, 4th & 5th Monday except eve of public holiday

Time: From 8:00pm Tel : 6741 5006



MARINE PARADE GRC **MARINE** PARADE

EMERITUS SENIOR MINISTER GOH CHOK TONG

Tel: 6442 6945



MOUNTBATTEN SMC

MR LIM BIOW CHUAN **DEPUTY SPEAKER**

Place: Block 51

Old Airport Road #02-01 S(390051)

Date: Every Tuesday Time: From 7.30pm Tel : 6344 9034



MARINE PARADE GRC JOO CHIAT

MR EDWIN TONG CHUN FAI SENIOR MINISTER OF STATE FOR LAW AND HEALTH

Place: 15 Lorong K Telok Kurau

S(425611)

Date : Every Monday Time : From 8.00pm

Tel: 6346 0121



Block 50 Marine Terrace #01-265 Singapore 440050 Tel: 6241 6044

Toll-free line: 1800-241 6487

Fax: 6444 0919

Block 266 Serangoon Central Drive #03-251 Singapore 550266

Tel: 6282 0551

Toll-free line: 1800-287 6530

Fax: 6382 0853

With effect from 1 April 2018, our Essential Maintenance Service Unit (EMSU) Hotline is 1800-325 8888.

Disclaimer: Our Town @ Marine Parade is a newsletter published by Marine Parade Town Council and is delivered to the letterboxes of all HDB Households in Marine Parade GRC, MacPherson SMC and Mountbatten SMC. Copies of the newsletter can also be collected from the Town Council offices. The publisher makes every effort to ensure the accuracy of information in Our Town @ Marine Parade but cannot be held responsible for any consequences arising from errors or omissions.

